



Don't hesitate to call one of our member service representatives or billing specialists if you have questions regarding your bill or any other aspect of your electric service.

## WANT MORE INFO? READY TO ENROLL? CONTACT US!

### Tri-County Electric Cooperative

302 East Glaydas  
P.O. Box 880  
Hooker, OK 73945

### Office Hours:

8 a.m.-5 p.m.  
Monday-Friday

Telephone: 800-522-3315

[www.tri-countyelectric.coop](http://www.tri-countyelectric.coop)



## UNDERSTANDING YOUR BILL



*The Power of Community*



## CHARGES EXPLAINED

Here's some information on the three largest charges on a typical electric bill.

**The service availability charge** is a fixed fee that recovers a portion of the cost required to deliver power to your home or business. This charge is intended to recover the investment in the infrastructure which includes metering, poles, wires, substations and transformers. The actual cost of this infrastructure is higher than what we recover through the service availability charge. The remainder of this expense is captured in the energy charge.


**The energy charge** is billed based on the number of kilowatt hours of electricity you use, and is comprised of two elements:

- A portion of the wholesale cost of the electricity delivered to your home and small business. For oil wells, large power and irrigation a portion of the wholesale cost is in the demand component of the rate.
- The portion of the cost to build and maintain our electric distribution system that is not captured in the service availability charge.

**The power cost adjustment (PCA)** is also billed based on the number of kilowatt hours of electricity you use. The PCA varies from month-to-month to compensate for the regular fluctuations in the price of generation and transmission. The major piece of the costs of generation is the cost of coal, natural gas and renewables used to generate the electricity you consume. Since fuel prices are extremely volatile and difficult to predict, the PCA allows us to adjust the price of electricity each month so our rates always reflect the real cost to serve you – no more or no less.

### What is a kilowatt hour?

A kilowatt hour (kWh) is the standard unit of measure for your electricity usage. It is the amount of electricity required to power a 1000-watt device for one hour. For example, a 100-watt light bulb running for one hour uses one-tenth of a kWh. If electricity cost 10 cents per kWh, that 100-watt light bulb would cost one cent per hour to operate.



Hooker, OK 73945-0880  
800-522-3315  
Office Hours: 8 a.m. to 5 p.m. M-F  
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**Service Information**

ACCOUNT NUMBER: 12001201  
ACCOUNT NAME: SMITH, JOHN  
SERVICE DESCRIPTION: HOUSE  
MAP LOCATION: 1220221999  
SERVICE DATES: 09/27/10 To 10/27/10  
DAYS: 30  
METER NUMBER: 6983  
PRESENT READING: 87939  
PREVIOUS READING: 86739  
MULTIPLIER: 1  
KWH USED: 1200  
RATE SCHEDULE/BILL TYPE: 10 / Regular Bill  
CYCLE: 01

**Service Charges**

SERVICE AVAILABILITY CHARGE	20.00
ENERGY CHARGE	97.20
POWER COST ADJUSTMENT (PCA) 1200 kWh @ 0.028000	33.60


**Other Charges/Credits**

GROSS TAX	3.02
CARBON TAX	0.00

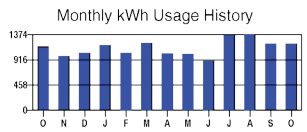
**Total Current Charges** \$153.82

Balance Prior to this Billing \$156.84  
Payment(s) Received \$-156.84

**TOTAL AMOUNT DUE** \$153.82

A Touchstone Energy® Cooperative 

**Monthly kWh Usage History**



**Average Daily kWh Usage**

Current Month: Avg Daily Use: 40  
Previous Month: Avg Daily Use: 38

**Average Temperatures**

This Month	Last Month	Last Year
45.0	0.0	0.0

**Account Summary**

Balance Prior to this Billing	\$156.84
Payment(s) Received	\$-156.84
<b>Total Amount Due</b>	<b>\$153.82</b>


Billing Date 11/07/10  
Subject to Disconnect After 11/29/10  
If Late, Pay \$156.83

ANY PRIOR BALANCES ARE DUE IMMEDIATELY

Tri-County Electric Messages  
Save stamps, save time. Pay your bill online.  
www.tri-countyelectric.coop

YOUR PAYMENT AND ANY RETURNED CHECKS  
MAY BE PROCESSED ELECTRONICALLY.

Retain this copy for your records  
Please detach and return bottom portion with your payment



302 East Glaydas P.O. Box 880  
Hooker, OK 73945-0880

000-000-0000 is the phone number on record for your account.  
Please update at right if this is incorrect.

SINGLP

SMITH JOHN  
ONE MAIN STREET  
HOOKER OK 73945

Account Number: 12001201	
Balance Forward	\$0.00
Total Amount Due Before 11/17/10	\$153.82
Pay This Amount After 11/17/10	\$156.83
Amount Paid	

Please indicate any changes in your phone, e-mail or billing address above

TRI-COUNTY ELECTRIC COOPERATIVE, INC  
P O BOX 880  
HOOKER OK 73945-0880

- A** Basic information on the account, including the account number, service dates and physical location of the service.
- B** Service charges include the costs incurred by the cooperative to deliver power to your home. The Power Cost Adjustment (PCA) varies from month-to-month to compensate for fluctuations in the price of wholesale power and the costs of generating electricity.
- C** Applicable taxes and fees as required by the state, county and city you reside in. Other charges may include security lights.
- D** Total charges for the current billing period.
- E** Previous balance and payments received.
- F** Total amount due upon receipt of the bill.
- G** Be sure to return the remittance stub with your payment. The upper right corner includes balance due and the past due date.
- H** Comparison of this year's kWh usage to the prior year's usage month by month, if available.
- I** Comparison of average kWh usage for current and prior month.
- J** Average temperatures to help in usage comparison.
- K** Summary of payment and billing activity on the account, including any past due amounts and the total amount due.